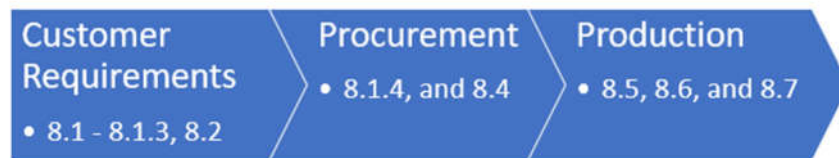


## Interaction of QMS

### Management Processes



### Product Realization Processes



### Support Processes



## 5.0 Leadership

### 5.1 Leadership and Commitment

#### 5.1.1 General

Top Management is actively involved in implementing the QMS and is accountable for its overall effectiveness. Management has initiated and fully supports the vision and strategic direction for the continued sustainability and enhancement of the QMS.

To demonstrate their leadership and commitment with respect to the QMS, Top Management:

- Has established the Quality Policy and the Quality Objectives that are compatible with the vision and strategic direction for JPM;
- Supports the continually improvement of the effectiveness of the QMS;
- Ensures that the QMS achieves its intended results;

- Ensures resources are available for the QMS that are needed;
- Provides direction to the integration of the QMS requirements into each business process of the organization;
- Is committed to promoting the use of the Process Approach and Risk-Based Thinking;
- Is committed to the engagement and motivation of our employees throughout our QMS;
- Supports other relevant management roles to demonstrate their leadership as it applies to their areas of responsibility;
- Communicates the importance of effective quality management and of conforming to the quality management system requirements throughout JPM;

#### 5.1.2 Customer Focus

JPM recognizes that customer satisfaction is the key to continued success. The QMS provides for the identification of, and compliance with, customer and applicable statutory and regulatory requirements as well as identifying risks and opportunities that the conformity of the products. Top Management ensures that product conformity and on-time delivery performance are measured and that appropriate action is taken if planned results are, or will not, be achieved. These results are achieved through such activities as contract review, quality planning, and process control and proactive inspection techniques. JPM will always look to use the latest technologies, materials, and equipment available, with an emphasis placed on value-added processing, maximizing efficiency, and optimized process performance. Commitment of resources for both product realization and capital improvements are made, with a focus on enhancement of customer satisfaction with superior service and improved quality conformity, with reduced cost and cycle times.

### 5.2 Policy

#### 5.2.1 Establishing the Quality Policy

The Quality Policy is a commitment by the Top Management of JPM and provides the framework for setting quality objectives, satisfying applicable requirements and supporting the Company's commitment for continual improvement of the QMS. The Quality Policy is appropriate to the purpose and context of the company and supports its strategic direction.

#### 5.2.2 Communicating the Quality Policy

Top Management ensures that the quality policy is communicated to all interested parties. It is included in the new employee training on the QMS to ensure it is understood and applied. The Quality Policy is detailed in QMS-4 and is posted in prominent places throughout the facility to maintain high standards within our organization. Any changes to the quality policy will be communicated to all employees and interested parties.